



Whether you are a new or existing client, we would like to thank you for choosing Scarsdale Veterinary Group. Our aim is to provide the best possible health care for your pets in a pleasant, friendly environment.

Our **VIP Pet Clubs** are a great way to cover the main preventative health issues, to help keep your pet fit and healthy and to ensure a long and happy life. The **After 8 VIP Club** also includes a blood test to assess your pet's health.

The Junior VIP Club

For younger dogs and cats, or those requiring full vaccination

The Adult VIP Club

For adult dogs and cats

The After 8 VIP Club

For dogs and cats over 8 years old where a blood test is included as a health screen

The Healthy Rabbit VIP Club

For any age of rabbit



VIP Pet Club

for dogs, cats & rabbits



Benefit from annual vaccinations and health assessment, flea and worming treatments, microchipping, insurance admin fees, retail discounts **...and more!**

Pride Veterinary Centre
Hospital. Practice. Resort.

Scarsdale
Veterinary Group

Springwood
Veterinary Centre



To find out more call **01332 678333**, visit prideveterinarycentre.co.uk or scarsdalevets.com

Come and see us at a practice near you:

Our Small Animal Hospital. 78 Vestry Road
Oakwood
Derby DE21 2BN
Tel: 01332 835 550

Our other practices. 6 Witham Close
Egginton Road
Nr Hilton
Derby DE65 5JR
Tel: 01283 732 999

90 Spring Terrace Road
Stapenhill
Burton-on-Trent
Staffs DE15 9DX
Tel: 01283 568 162

36 The Green
Stretton
Burton-on-Trent
Staffs DE13 0EQ
Tel: 01283 565 333

45/47 Kedleston Road
Derby DE22 1FN
Tel: 01332 345 191

3 Vicarage Road
Mickleover
Derby DE3 0EA
Tel: 01332 518 585

15 Town Street
Duffield
Derby DE56 4EH
Tel: 01332 841 700

Instruction to your bank or building society to pay by Direct Debit
Please fill in the whole form using a ballpoint pen and post it to:
The Scarsdale Veterinary Group, Pride Veterinary Centre, Riverside Road, Pride Park, Derby DE24 8HX

Scarsdale
Veterinary Group

DIRECT DEBIT
Originator's identification number: 676726

| | |
|---|----|
| Name and full postal address of your bank or building society | |
| | |
| | |
| Name(s) of account holder(s) | |
| | |
| | |
| Preferred payment date | |
| 5 | 25 |

Please circle preferred monthly payment date. Please note that two payments may need to be taken with the first Direct Debit payment. A letter will be sent advising the payments.

| | | | |
|------------------|----------------------|----------------------|----------------------|
| Branch sort code | <input type="text"/> | <input type="text"/> | <input type="text"/> |
| Account number | <input type="text"/> | <input type="text"/> | <input type="text"/> |

Instructions to your bank or building society

Please pay Scarsdalevets LLP Direct Debits from the account detailed on this instruction, subject to the safeguards assured by the Direct Debit guarantee. I understand that this instruction may remain with Scarsdalevets LLP and if so, details will be passed electronically to my bank/building society.

Signature _____

Date / /

Reference number
(to be completed by Scarsdalevets LLP)

Prevention is better than cure!

- Our practice membership scheme provides all the support you need to ensure your pet's long and happy life, and is easy to manage with our cost effective Direct Debit scheme. Annual vaccinations, flea and worming treatments are included for cats and dogs, and rabbits benefit from twice yearly health checks with vaccinations and fly strike prevention.
- Our friendly and caring staff are here for you. When you bring your pet for its vaccination, a health check allows us to carefully monitor the health of your pets as they age and to offer advice, support and treatment planning which may prevent problems arising in the future.
- Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care. It couldn't be simpler!
- As well as spreading the cost of treatment, VIP Pet Club members will receive the added benefit of discounts on many other items within the practice, such as neutering, dentistry, food and retail shop purchases.
- New clients may be asked to pay for the initial treatment until the first Direct Debit payment clears. After such time the initial payment will be refunded.

Spread the payments and reduce the cost of your pet care now!

How do I register?

Please complete the Direct Debit form and application form and hand it to a member of staff. We will require your bank account details. One of our team will be happy to help and answer any queries you may have.



The Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, date or frequency of your Direct Debit, Scarsdalevelts LLP will notify you five working days in advance of your account being debited or otherwise agreed. If you request Scarsdalevelts LLP to collect a payment, confirmation of the amount and date will be given to you at the time of request. If an error is made in the payment of your Direct Debit by Scarsdalevelts LLP or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when Scarsdalevelts LLP asks you to. You can cancel a Direct Debit at any time, by simply contacting the bank or building society. Written confirmation may be required. Please also notify us.

VIP Pet Club fees from August 2011 – August 2012

Dog

| Weight | Junior | | Adult | | After 8 | |
|---------|---------|---------|---------|---------|---------|---------|
| | Annual | Monthly | Annual | Monthly | Annual | Monthly |
| 0–10kg | £129.00 | £10.75 | £105.00 | £8.75 | £138.00 | £11.50 |
| 11–20kg | £135.00 | £11.25 | £111.00 | £9.25 | £144.00 | £12.00 |
| 21–30kg | £141.00 | £11.75 | £117.00 | £9.75 | £150.00 | £12.50 |
| 31–40kg | £147.00 | £12.25 | £129.00 | £10.75 | £162.00 | £13.50 |
| 41–50kg | £153.00 | £12.75 | £141.00 | £11.75 | £177.00 | £14.75 |
| 51–60kg | £159.00 | £13.25 | £159.00 | £13.25 | £189.00 | £15.75 |
| 61–70kg | £165.00 | £13.75 | £201.00 | £16.75 | £225.00 | £18.75 |
| 71–80kg | £171.00 | £14.25 | £213.00 | £17.75 | £237.00 | £19.75 |

Note: When joining the Junior VIP Club, please select your pet's expected adult weight. For the Adult VIP Pet and After 8 VIP Club's please select your pet's actual weight.

Cat

| Weight | Junior | | Adult | | After 8 | |
|--------|---------|---------|---------|---------|---------|---------|
| | Annual | Monthly | Annual | Monthly | Annual | Monthly |
| 0–10kg | £129.00 | £10.75 | £117.00 | £9.75 | £138.00 | £11.50 |

Adult VIP Pet Club package

- **Full clinical examination by a veterinary surgeon at vaccination time to include:**
 - Health check
 - Skin
 - Ears
 - Eyes
 - Heart and lungs
 - Weight
 - Teeth
 - Claws
- **Annual booster vaccinations:** (excludes kennel cough and rabies)
 - Dogs – routine booster vaccination
 - Cats – flu, enteritis and leukaemia vaccination
- **Worming treatments** (twice yearly included)
- **Flea treatments** (sufficient for 12 months)
- **Free microchipping**
- **Insurance admin fees** (maximum of 6)
- **Free nurse health, diet and behavioural advice**
- **10% discount off:**
 - Neutering
 - Long term medication*
 - Pet resort (boarding, grooming, training and hydrotherapy)
 - Dentistry (excludes anaesthetic)
 - Retail shop purchases

(the above items cannot be used in conjunction with any other offer)
*see website for terms and conditions

Additional benefits for Junior VIP Club members

- Free nurse developmental health checks at 5 and 10 months old
- Primary vaccination course
- Monthly worming to 6 months old

Additional benefits for After 8 VIP Club members

- Free nurse health checks 6 months after vaccination
- After 8 blood test included

Healthy Rabbit Club fees from August 2011 – August 2012

| Weight | Annual | Monthly |
|--------|---------|---------|
| 0–10kg | £105.00 | £8.75 |

Healthy Rabbit VIP Club package

- **Twice yearly examination by a veterinary surgeon to include:**
 - Health check
 - Ears
 - Heart and lungs
 - Teeth
 - Skin
 - Eyes
 - Weight
 - Claws
- **Annual vaccinations:**
 - Myxomatosis – twice yearly
 - HVD – once yearly
- **Fly strike control** (two bottles of Rearguard® provided)
- **Free nurse health check, dental and diet advice**
- **Insurance admin fees** (maximum of 6)
- **10% discount off:**
 - Neutering
 - Microchipping
 - Grooming
 - Dentistry (excludes anaesthetic)
 - Retail shop purchases

(the above items cannot be used in conjunction with any other offer)

VIP Pet Club application form Valid August 2011 – August 2012.
Please fill in and post this form back to us, or return it to the surgery when you next visit.

About your pet

Please note: if VIP Pet Club membership is cancelled before the annual renewal date, a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the VIP Pet Club will be payable immediately.

| Pet Name | Age | Please tick preferred | Monthly Premium |
|-----------------------|-----|-----------------------|-----------------|
| | | Junior VIP Club | |
| | | Adult VIP Club | |
| | | After 8 VIP Club | |
| | | Rabbit VIP Club | |
| Total monthly payment | | | £ |
| Amount you are paying | | | £ |

How you want to pay

Payment method: Monthly by Direct Debit; please fill in the Direct Debit instruction overleaf
Annually by cash/cheque or credit card; please phone **01322 678333**

Scarsdale use: Branch Ked | M/o | Duff | Oak | Hilt | Stap | Stret | P Park
ID/Bank details checked:

About you (the account holder) Please complete all sections

| | |
|------------------------|----------|
| Surname Mr/Mrs/Miss/Ms | |
| Other names | |
| Email address | |
| Home address | |
| County | Postcode |
| Daytime phone number | Ext |

Declaration and signature

I declare that:

- The information I have given on this form is true and complete.
- I understand that if I have not given all the information that I know or can reasonably get that is relevant to this application, the contract will not be legally valid.
- I am 18 years old or over.
- If your pet's weight changes from that specified then further charges may be incurred.

- Please note that if your VIP Pet Club membership is cancelled before the annual renewal date, a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the VIP Pet Club will be payable immediately.
- I am aware that certain products, if requested specifically, may attract a surcharge.
- All products included in the annual subscription i.e. vaccinations, flea and worming treatments must be taken within the annual payment period. Products cannot be carried forward to the next annual year.
- The VIP Pet Club is not transferable.

Signature

Date of birth (required for security reasons) / / Date / /